

NEO UNBELIEVABLE DRAW TERMS & CONDITIONS

PROMOTION

1. Neo Unbelievable Draw ("Promotion") is organised by Neo Group Limited ("NGL").
2. The Promotion is valid from 1 April 2016 to 31 March 2017, both dates inclusive ("Promotion Period").

ELIGIBILITY

3. The Promotion is open to all individuals who are 18 years of age and above, are Singapore citizens, Singapore permanent residents, or foreigners residing in Singapore and who have made eligible payments on the Participating Channels (as defined in Clause 7), subject to Clauses 4 and 5 below ("Eligible Customer").
4. NGL reserves the absolute right and discretion to determine the eligibility of any person who is interested to participate in the Promotion. Such decision is final and conclusive, and NGL is not obliged to give any reason for disqualifying any person from participation in the Promotion.
5. The following persons shall not be eligible to participate in the Promotion and are automatically disqualified:
 - (i) Any individual below 18 years of age;
 - (ii) Directors and employees of NGL, Neo Garden Catering Pte. Ltd., Deli Hub Catering Pte. Ltd., Orange Clove Catering Pte. Ltd., Best Catering Pte. Ltd., Niwa Sushi Pte. Ltd., G&C Food Investment Pte. Ltd., H-Cube F&B Pte. Ltd., NKK Import & Export Trading Pte. Ltd., Neo Global Pte. Ltd., Choz Confectionery Pte. Ltd., I DO Flowers & Gifts Pte. Ltd., Thong Siek Holdings Pte. Ltd. and CT Vegetables & Fruits Pte. Ltd., as well as their spouses (if any);
 - (iii) Employees or staff of vendors, advertising agencies or external auditors of NGL and any other parties who are directly involved in the organising, promoting or conducting of the Promotion;
 - (iv) Persons who are or become insane, deceased, insolvent or have legal proceedings of any nature instituted against them during the Promotion Period and up until 14 May 2017; and
 - (v) Any other person or class of persons deemed ineligible or notified by NGL as being ineligible from time to time.
6. Every Eligible Customer is required to provide current, accurate, truthful and complete information about himself during the registration process and to keep his record with NGL current and updated and to be solely responsible for inaccurate, incomplete or false information. Failure to provide such current, accurate, complete and updated information may render such Eligible Customer disqualified.

PARTICIPATING CHANNELS

7. Only eligible payments performed through the following channels will qualify for the Promotion ("Participating Channels").
 - (i) Neo Garden Catering Pte. Ltd.
 - (ii) Orange Clove Catering Pte. Ltd.
 - (iii) Deli Hub Catering Pte. Ltd.
 - (iv) Best Catering Pte. Ltd.
 - (v) Niwa Sushi Pte. Ltd.
 - (vi) Thong Siek Holdings Pte. Ltd.

QUALIFYING PERIODS AND DRAW DATES

8. The Promotion Period consists of six (6) periods (each a "Qualifying Period"), by which eight (8) finalists will be drawn for each Qualifying Period ("Draw").
9. To qualify for each Draw, Eligible Customers have to perform a Qualifying Transaction (as defined in Clause 12) during one of the Qualifying Periods as set out below.

Qualifying Period	Dates for Qualifying Period (both dates inclusive)	Draw of Finalists Dates & Times	Date of The Event (as defined in Clause 30)
1	1 April 2016 – 31 May 2016	22 June 2016, 3pm	17 July 2016
2	1 April 2016 – 31 July 2016	23 August 2016, 10.30am	18 September 2016
3	1 April 2016 – 30 September 2016	18 October 2016, 10.30am	20 November 2016
4	1 April 2016 – 30 November 2016	20 December 2016, 10.30am	19 February 2017
5	1 April 2016 – 31 January 2017	21 February 2017, 10.30am	18 March 2017
6	1 April 2016 – 31 March 2017	18 April 2017, 10.30am	5 August 2017

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QUALIFYING TRANSACTIONS AND CHANCE ALLOCATION

10. Dates and Times stated for the Draw of finalists and for The Event is subjected to change by NGL.
11. Customers must successfully perform a transaction which fulfils the relevant criteria below (if any) and fulfils the Minimum Qualifying Spending (as stated below) during the Promotion Period to be eligible for the Promotion ("Qualifying Transaction").
12. The Qualifying Transaction must be made from 0000hrs on 1 April 2016 to 2359hrs on 31 March 2017. One chance will be allocated for each Qualifying Transaction. The Minimum Qualifying Spending for each participating service is as follows:

Participating Services	Minimum Qualifying Spend	Criteria	Chance Allocation
Neo Garden Catering Pte. Ltd. Orange Clove Catering Pte. Ltd. Deli Hub Catering Pte. Ltd. Best Catering Pte. Ltd.	SGD 50 & above* on side orders accompanied with a regular buffet /mini buffet within a single invoice	*All Mini Party Sets / Orders and Customised Menus are not eligible for the Promotion. *Side orders do not include: Warmers, table, table cloth, stool, chairs, any other non-food related equipment or services, Thematic Set Up, Live Station, Chef on Site, Service Stuff, Bento and Packet Meals (including Vegetarian and Indian Packet Meal) and exchange of dishes. *Full payment must be processed within 5 working days from the delivery date. *Excluding GST	Every SGD 10 spent on side orders = 1 chance
Best Catering Pte. Ltd.	Subscription of 1 month contract (20 days) of Home Meal Delivery Service		1 subscription invoice = 1 chance
umisushi (Niwa Sushi Pte. Ltd.)	SGD 10 & above within a single receipt at any umisushi retail outlets		Every SGD 10 spent = 1 chance
	SGD 50* within a single receipt on umisushi online delivery	*Excluding Delivery Charge	SGD 50 spent = 1 chance Subsequent SGD 10 spent = 1 chance
DoDo Products (Thong Siek Holdings Pte. Ltd.)	SGD 10 & above within a single receipt	*Excluding GST	Every SGD 10 spent = 1 chance

13. There are no limits to the number of chances Eligible Customers may earn during the Qualifying Period across the Participating Channels.
14. Chances are accumulative throughout the Promotion Period for non-finalists.

Example:

Qualifying Period 1

Payment 1: Bill A on Neo Garden Catering Pte Ltd = 1 chance earned

Payment 2: Bill 1 on umisushi = 1 chance earned

Total Draw chances earned for Qualifying Period 1 = 2 chances

Qualifying Period 2

Payment 1: Bill B and Bill C on Neo Garden Catering Pte Ltd = 2 chances earned

Payment 2: Bill 2 on umisushi = 1 chance earned

Total Draw chances allocated for Qualifying Period 2 = 3 chances

Total accumulative Draw chances for the two Qualifying Periods = 5 chances

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15. Customers who have met the respective Minimum Qualifying Spend for DoDo products and umisushi retail outlets can submit their entries via the following ways
 - a. Visit ngl.sg/neodraw to submit their entries online and attach a scanned copy of their receipts OR,
 - b. Complete the online form via the tablets at any umisushi outlets OR,
 - c. Submit their entries via MMS to 81801144
16. Customers who have met the respective Minimum Qualifying Spend for Neo Garden Catering Pte. Ltd., Deli Hub Catering Pte. Ltd., Orange Clove Catering Pte. Ltd., Best Catering Pte. Ltd. and umisushi online delivery:
 - a. Visit ngl.sg/neodraw to submit their entries online and attach a scanned copy of their receipts OR,
 - b. Submit their entries via MMS to 81801144
17. NGL reserves the right to disqualify any receipts, invoices or Draw slips which are torn, partially or fully incomplete or do not meet the Rules set out herein.
18. The total number of chances allocated to an Eligible Customer shall be determined by NGL whose decision shall be final and conclusive.
19. Chances accumulated are non-transferable and cannot be combined with chances accumulated by any other Eligible Customers.
20. Notwithstanding anything else in this Rules, NGL reserves the absolute right and discretion, without notice and without giving any reason, to determine the qualification of each Draw chance, without any liability to the Eligible Customer.

CONDUCT OF DRAW

21. NGL will be conducting six (6) Draws during the entire Promotion Period where eight (8) finalists will be manually selected at random at each Draw after each Qualifying Period.
 The Draw will be conducted at NGL's Office at 1 Enterprise Road, #01-00, Singapore 629813 on the Draw dates and times stated in Clause 9 above, or at any time or venue as determined by NGL.
22. Of the eight (8) finalists randomly selected at each Draw, four (4) will be selected from the Participating Services of Neo Garden Catering Pte. Ltd., Deli Hub Catering Pte. Ltd., Orange Clove Catering Pte. Ltd., and Best Catering Pte. Ltd. and two (2) will be selected from the Participating Services of Niwa Sushi Pte. Ltd. and two (2) will be selected from the Participating Services of Thong Siek Holdings Pte. Ltd..
23. NGL reserves the right to change the dates of the six (6) Draws if deemed necessary.
24. All finalists will be contacted through phone and short-message-service ("SMS"). NGL will attempt to make at least two (2) phone calls a day and one (1) SMS for two (2) consecutive working days to contact the finalists, to obtain their full personal particulars for verification purposes and to inform them the actual date, time and venue of The Event (as defined in Clause 30). The Event will be held on the dates as stated in Clause 9 above, or such other dates as NGL may determine.
25. NGL will send the finalists an entry letter with the actual date, time and venue of The Event that also serves as a verification letter for participation in The Event.
26. In the event that NGL is unable to contact any of the finalists within this two (2) consecutive working days, NGL will select another finalist as replacement.
27. The eight (8) finalists from each Draw will attend The Event (as defined in Clause 30), where the final winner ("Winner") will be determined. The finalists will be notified beforehand as to how the Winner will be determined at the Event.
28. All finalists of each Qualifying Period will not be eligible to participate in subsequent Draws within the Promotion Period.
29. NGL's decision as to the finalists and replacement(s) (if any) of the Promotion shall be final and conclusive.

THE EVENT

30. All finalists have to be present in person, with a valid photo identification card and the entry letter, at The Event to participate in the selection of the Winner. Representative or nominee on behalf of the finalists are not allowed. Should the finalist not be able to attend The Event in person for whatsoever reason, the finalist will be disqualified from the Promotion.
31. The Winner of each Qualifying Period will be determined from the eight (8) finalists at each of the final event ("The Event").
32. The Winners of each Qualifying Period will be announced on NGL website (www.neogroup.com.sg).
33. NGL's decision as to the Winners of each Qualifying Period shall be final and conclusive.

THE PRIZE

34. There are six (6) prizes for this Promotion, to be won by six (6) Winners.
35. Each Winner will win a Mercedes - Benz CLA 180 - Coupé as (the "Prize")

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36. The Prize includes the prevailing Goods and Service Tax ("GST"), Additional Registration Fee ("ARF"), import duty, Carbon Emission Vehicle Scheme ("CEVS"), standard equipment for the Vehicle prevailing at the time of import and warranty for 3 years or 100,000 km and excludes, amongst others, the Certificate of Entitlement ("COE"), road tax, motor insurance, private registration fee, number plate and other add-on options, which shall be borne by the Winner.
37. The colour of the car awarded for each Qualifying Period is at the sole discretion of NGL. In the event that the Prize Winner is unable to fulfill the requirements for registration and delivery within 10 weeks from The Event, the Prize will be forfeited at NGL's absolute discretion without compensation.
38. The Prize will only be transferred to the Winner as confirmed by NGL and neither NGL nor Cycle & Carriage are obliged to transfer the Prize to the name of any other person.
39. The Prize is non-exchangeable, non-transferable and non-redeemable for cash, credit or any other prizes or other items in part or in whole. NGL reserves the right to replace or substitute the Prize with another prize of similar value at any time and without prior notice.
40. The Winner shall be responsible for paying the necessary duties, fees, taxes, levies, and other charges as imposed by any relevant authorities in Singapore and/or Cycle & Carriage.
41. The Winner and/or any other persons who benefits from the Prize accepts and enjoys the Prize at their own risk. NGL shall not be responsible or liable for any defect or malfunction in the Prize and/or for any loss, injury, damage or harm suffered or incurred in connection with the receipt, use or enjoyment of the Prize by any person.
42. NGL makes no warranties or representations whatsoever as to the quality of fitness for purpose or any other implied terms and conditions with respect to the Prize.

GENERAL

43. NGL shall be entitled to use the names, identification numbers, photographs and/or videos of any or all of the finalists and/or Winner for advertisements, publications or other publicity materials, and may otherwise utilise any or all of the finalists and/or Winner for its publicity purposes without any compensation whatsoever and in such manner as NGL deems fit. In addition, participation in the Promotion is deemed express consent to disclosure of the participant's personal particulars to any person or entity involved in the conduct of the Promotion.
44. By participating in this Promotion, participants are deemed to have read and understood these Rules and to be bound by them, any other requirements set out in any related promotional material and all amendments, additions, replacements and modifications as may be made from time to time.
Notwithstanding anything herein, NGL has the absolute discretion to determine all matters relating to and in connection with the Promotion.
45. NGL's decision on all matters relating to or in connection with the Promotion is final and binding. NGL shall not be obliged to enter into any correspondence on any matter concerning the Promotion, except for notification of the finalists and the Winner.
46. NGL shall not be liable to any party for any loss, damage or expenses arising in connection with the Promotion, including and without limitation to any error in computing any Draw chances, any technical hardware or software breakdown or malfunction or defects in any computer or electronic system or equipment, failed, delayed or incorrect transactions, lost or unavailable network connections, or any notice that is misdirected or lost in post, which may affect any Eligible Customers' eligibility in the Promotion.
47. NGL may vary these Rules, or withdraw or discontinue the Promotion at any time without any notice or liability to any party.
48. In the event of any inconsistency between these Rules and any brochures, marketing or promotional materials relating to the Promotion, these Rules shall prevail.
49. This Promotion, and these terms and conditions are governed by the laws of the Republic of Singapore and all participants and winners are subjected to the exclusive jurisdiction of its courts in the determination of any matter or dispute arising in connection therewith.
50. A person who is not a party to these terms and conditions shall have no right under the Contracts (Rights of Third Parties) Act (Cap. 53B) to enforce any of these terms and conditions and notwithstanding any terms herein, the consent of any third party is not required for any variation (including any release or compromise of any liability) or termination of the Promotion.

PERSONAL DATA PROTECTION ACT

51. Each participant of the Promotion is deemed to have given consent under the Personal Data Protection Act (Cap 26 of 2012) to the collection, use and disclosure of his personal data by the organisers, promoters or conductors of the Promotion and such other third party for the purpose of the Promotion and each of them confirms that he has read and agree to be bound by the terms of the NGL Privacy Policy, as may be amended, supplemented and/or substituted by NGL from time to time, a copy of which can be found at www.neogroup.com.sg.